## WEIKLE & Co.

### REDACTED - FOR PUBLIC INSPECTION

June 30, 2015

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> St, SW Washington, D.C. 20554

> RE: WC Docket No. 14-58 FCC Form 481 – Carrier Annual Reporting Ellerbe Telephone Company

Dear Secretary:

This FCC Form 481- Carrier Annual Reporting is being submitted on behalf of Ellerbe Telephone Company in accordance with FCC Rules 54.313 and 54.422. There are two copies of a Redacted – For Public Inspection version. In addition there is one copy with financial information marked as confidential information in accordance with a June 17, 2015 Protective Order, DA15-712. A Redacted – For Public Inspection version is also being filed via ECFS.

If there are any questions, I can be reached at 704.699.9451.

Sincerely,

/s/ Jerry Weikle

Jerry Weikle Consultant to Ellerbe Telephone Company

Attachments

cc: Charles Tyler, Telecommunications Access Policy Division (Two Confidential Copies)

### FCC Form 481 FCC Form 481 - Carrier Annual Reporting OMB Control No. 3060-0986/OMB Control No. 3060-0819

	Data Collection Form			Jui	7 2013		
<010>	Study Area Code	230478		REDACTE	D – FOR PL	JBLIC INSF	PECTION
<015>	Study Area Name	ELLERBE TEL CO			_ / 01(10		
-		2016					
<020>	Program Year	2010					
<030>	Contact Name: Person USAC should contact with questions about this data	Jerry Weikle					
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7047827738 ext.					
<039>	Contact Email Address: Email of the person identified in data line <030>	jweikle@windstre	eam.ne	t			
						54.313	54.422
ANNUA	AL REPORTING FOR ALL CARRIERS					Completion Required	Completion Required
<100>	Service Quality Improvement Reporting			complete attached worksh	eet)	(check box whe	n complete)
	Outage Reporting (voice)			(complete attached worksh	Ī	✓	✓
<210>		outages to report	,	, , , , , , , , , , , , , , , , , , ,	. Г	<u> </u>	
<300>	Unfulfilled Service Requests (voice)			h	L,	v	
<310>	Detail on Attempts (voice)						
					(attach descriptive doc	ument)	
<320>	Unfulfilled Service Requests (broadband)					✓	
					] r	1	
<330>	Detail on Attempts (broadband)				[		
					(attach descriptive do	ocument)	
<400>	Number of Complaints per 1,000 customers (voice)				J		
<410>	Fixed 0.0					./	,
<420>	Mobile 0.0						<b>✓</b>
<430>	Number of Complaints per 1,000 customers (broads	oand)				<b>√</b>	
<440>	Fixed 0.0						
<450>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ules Compliance		(check to indicate certifica	tion)		
<500>	230478NC510.pdf			terices to maicute tertifica	cioni		
∠E10\				(makes all all all all all all all all all al			
<510>				(attached descriptive do	cumentj	<b>✓</b>	٧
<600>	Functionality in Emergency Situations			(check to indicate certifica	tion)		✓
	230478NC610.pdf						
				(attached descriptive docun	ment)	✓	✓
<610>							
<700>	Company Price Offerings (voice)			(complete attached works)	heet	<b> </b>	
<710>	Company Price Offerings (voice)  Company Price Offerings (broadband)			(complete attached works)			
<800>	Operating Companies and Affiliates			(complete attached works)			<b>✓</b>
	Tribal Land Offerings (Y/N)?			, complete attached worksh	Г	<u>√</u>	
	Voice Services Rate Comparability Certification		Yes		. [	✓	
	230478NC1010.pdf						
<1010>				(attach descriptive docum	nent)	./	
<t010;< td=""><td></td><td></td><td></td><td>,</td><td>7</td><td><b>V</b></td><td>11111</td></t010;<>				,	7	<b>V</b>	11111
<1100>	<ul> <li>Certify whether terrestrial backhaul options exist ()</li> </ul>	res or No)	$\overline{\bigcirc}$	(if not, check to indicate o	certification)	<b>√</b> ]	
		, 0			i		
<1110> <1200>	· · Terms and Condition for Lifeline Customers			(complete attached works)			<b>✓</b>
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation W	orksh		- 4		<u> </u>
	Including Rate-of-Return Carriers affiliated with Pr						
<2000>	same need by needed with the		-	(check to indicate certificat	tion)		
<2005>				(complete attached worksh	neet)		
2000:	Rate of Return Carriers, Proceed to ROR Additional	Documentation W					
<3000> <3005>				(check to indicate certificat (complete attached worksh			
-2003/				Learnipiece attached WOLKSII			water the party of the later with th

(complete attached worksheet)

	(100) Service Quality Improvement Reporting		FCC Form 481
Data Col	Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	230478	
<015>	Study Area Name	ELLERBE TEL CO	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Jerry Weikle	
<032>	Contact Telephone Number - Number of person identified in data line <030>	7047827738 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jweikle@windstream.net	net
<110>	Has your company received its ETC certification from the FCC?	) (ou/sə/)	
<111>	If your answer to Line <110> is yes, do you have an existing $\$54.202(a)$ "5 year plan" filed with the FCC?	(yes/no)	00
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.		230478NC112.pdf
	Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	n Vear	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets Report how much universal service (USE) support was received	<u> </u>	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality. How much (USF) was used to improve service coverage and how support was used to improve service coverage.		Yes
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity		Yes
\011/	in the prior calendar year.		Not Applicable

Page 3

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

						-	<u></u>	Preventative Procedures											
							<g>&gt;</g>	Service Outage P											
						٠	</td <td>Did This Outage Affect Multiple Study Areas (Yes / No)</td> <td></td>	Did This Outage Affect Multiple Study Areas (Yes / No)											
							<6>	Service Outage Description (Check all that apply)											
						<del>-</del>	<0>	911 Facilities Affected (Yes / No)											
	Q			ct.	stream.net		<73>	Total Number of Customers											
230478	ELLERBE TEL CO	2016	Jerry Weikle	> 7047827738 ext	> jweikle@windstream.net	,	<t3></t3>	Number of Customers Affected											
			data	Contact Telephone Number - Number of person identified in data line <030>	in data line <030>	-	<04>	Outage End Time C											
			Contact Name - Person USAC should contact regarding this data	rson identified	Contact Email Address - Email Address of person identified in data line	<del>.</del>	<03>	Outage End Date											
			Should contac	- Number of pe	il Address of pe	-	<70>	Outage Start Outage Start Date Time											
qe	ıme		- Person USAC	hone Number	Address - Ema	· ·	<tq></tq>	Outage Start Date											
Study Area Code	Study Area Name	Program Year	Contact Name	Contact Telep	Contact Email	:	œ>	NORS Reference Number											
<010>	<015>	<020>	<030>	<032>	<039>	6	<077>												

ontrol No. 3060-0819								<c></c>	Total per line Rates and Fees											
FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013								 	Mandatory Extended Area Service Charge											
FCC OM July								  	State Universal Service Fee											
		00		υ	ext.	dstream.net		    	State Subscriber Line Charge											
	230478	ELLERBE TEL CO	2016	Jerry Weikle	<030> 7047827738 ext	030> jweikle@windstream.net	1/1/2015	<	Residential Local Service Rate											
				ng this data	ntified in data line <(	ntified in data line <	1/1/20	 1>	Rate Type											
ata				contact regardi	er of person ide	ss of person ide	ctive Date ervice Charge	<a3></a3>	SAC (CETC)											
(700) Price Offerings including Voice Rate Data Data Collection Form	de	ıme		Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line	Contact Email Address - Email Address of person identified in data line <030>	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	<a2></a2>	Exchange (ILEC)											
(700) Price Offerings in Data Collection Form	Study Area Code	Study Area Name	Program Year	Contact Name	Contact Telep	Contact Email	Residential Lo Single State-w	<a1></a1>	State											
(700) Pric Data Coll.	<010>	<015>	<020>	<030>	<032>	<039>	<701>	<703>												

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<d4>&gt;</d4>	Usage Allowance Action Taken When Limit Reached {select }											
<d3></d3>	Usage Allowance (GB)											
<d2></d2>	Broadband Service - Upload Speed (Mbps)											
<d1></d1>	Broadband Service - Download Speed (Mbps)											
<0>	Total Rate and Fees				had	2						
<	State Regulated Fees				- See attacl	workshoot	WOINSTIEET =					
 b1>	Residential Rate					•						
<a2></a2>	Exchange (ILEC)											
<a1></a1>	State											
<711>		 , 1										

(800) Op	(800) Operating Companies			FCC Form 481
Data Col	Data Collection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	230478		
<015>	Study Area Name	ELLERBE TEL CO		
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Jerry Weikle		
<032>	Contact Telephone Number - Number of person identified in data line <030>	7047827738 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	jweikle@windstream.net	cream.net	
<810>	Reporting Carrier Ellexbe Telephone Company			
<811>				
<812>				
<813>	<a1>&gt;</a1>		<a2></a2>	<a3></a3>
	Affiliates		SAC	Doing Business As Company or Brand Designation
		See atta	See attached worksheet	et
			_	

: : : : : : : : : : : : : : : : : : : :		
(900) Tribal Lands Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code		230478
		ELLERBE TEL CO
<020> Program Year		2016
<030> Contact Name - Person USAC should contact regarding this data	ould contact regarding this data	Jerry Weikle
<035> Contact Telephone Number - Number of person identified	mber of person identified in data line <030>	7047827738 ext.
<039> Contact Email Address - Email Address of person identified	ddress of person identified in data line <030>	jweikle@windstream.net
<910> Tribal Land(s) on which ETC Serves	So	
<920> Tribal Government Engagement Obligation	Obligation	
		Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:  <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  <922> Feasibility and sustainability planning;  <923> Marketing services in a culturally sensitive manner;  <924> Compliance with Rights of way processes  <925> Compliance with Eacilities Siting rules  <926> Compliance with Environmental Review processes  <927> Compliance with Cultural Preservation review processes  <929> Compliance with Tribal Business and Licensing requirements.	ach these boxes e 920, cous on Tribal es ments.	Select Yes or No or Not Applicable

(1100) N	(1100) No Terrestrial Backhaul Reporting	FCC Form 481
Data Co	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	230478
<015>	Study Area Name	ELLERBE TEL CO
<020>		91
<030>	Contact Name - Person USAC should contact regarding this data	Jerry Weikle
<032>	ied in data line <030>	7047827738 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jweikle@windstream.net
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	S

(1200) Te Lifeline Data Coll	(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
5	Cturdy Area Code	סייי
1010		50.3 / 0
<015>	Study Area Name	ELLERBE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Jerry Weikle
<032>	Contact Telephone Number - Number of person identified in data line <030>	7047827738 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jweikle@windstream.net
	2304	230478NC1210.pdf
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website	
"Please c	"Please check these boxes below to confirm that the attached document(s), on line 1210,	
or the wi	or the website listed, on line 1220, contains the required information pursuant to 6 54 473(a)(2) annual reporting for ETCs receiving low-income sunnort carriers must	
annually report:	יייוממן בלאסונייו פיסוב בכביאייו פיסיים במאאסטיק.	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

(2000) P	(2000) Price Cap Carrier Additional Documentation	FCC Form 481	
Data Co	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819	60-0819
Including	ncluding Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013	
<010>	<010> Study Area Code		
<015>	<015> Study Area Name	2.30478	
<020>	<020> Program Year	ELLERREE TEL CO	
<030>	<030> Contact Name - Person USAC should contact regarding this data	2016	
<032>	<035> Contact Telephone Number - Number of person identified in data line <030>	ie <030> Jerry weikle	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

jweikle@windstream.net

<039> Contact Email Address - Email Address of person identified in data line <030>

Name of Attached Document(s) Listing Required Information

OMB Control No. 3060-0988/OMB Control No.	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
4010> Study Area Code  4010> Study Area Name  4020> Program Name Person USAC should contact regarding this data  4030> Contact Name - Person USAC should contact regarding this data  4035> Contact Telephone Number - Number of person identified in data line <030> 7047827738 ext.  4035> Contact Email Address of person identified in data line <030> 7047827738 ext.  4035> Contact Email Address of person identified in data line <030> 7047827738 ext.  CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.313(f)(1)(i))  Rome of Attached on this form and CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.313(f)(1)(i))  Progress Report on 5 Year Plan  Milestone Certification (47 CFR § 54.313(f)(1)(i))  Please check this box to confirm that the attached document(s), on line 3012 contains the required information providing access to broadband service in the preceding calendar year.  (3011) \$54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institution (47 CFR § 54.313(f)(1)(ii))  Anne of Attached Document Listing Re (3012) I yeo, does your company file the RUS annual report	
Study Area Code	
4020 Program Year  4020 Contact Name - Person USAC should contact regarding this data  4020 Contact Name - Person USAC should contact regarding this data  4020 Contact Name - Person USAC should contact regarding this data  4020 Contact Name - Person USAC should contact regarding this data  4020 Contact Name - Person USAC should contact regarding this data  4020 Contact Name - Person USAC should contact regarding this data line <030 7047827738 e.xt.  4039 Contact Telephone Number - Number of person identified in data line <030 7047827738 e.xt.  CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CR § 54.202(a)) and, for privatel  CRR § 54.313(f)(2). I further certify that the information reported on this form and Milestone Certification (47 CR § 54.313(f)(1)(i))  Please check this box to confirm that the attached document(s), on line 3012 contains the required information (3011) § 54.313 (f)(1)(i), the carrier shall provide the number, names, and addresses of community anchor institution providing access to broadband service in the preceding calendar year.  (3012) Community Anchor Institutions (47 CR § 54.313(f)(1)(i)) Anne of Attached Document Listing RE (3013) Is your company a Privately Held ROR Carrier (47 CR § 54.313(f)(2))	
CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CR § 54.202(a)) and, for private (ACEK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CR § 54.202(a)) and, for private (CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CR § 54.202(a)) and, for private (CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CR § 54.202(a)) and, for private (CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CR § 54.213(f)(1)(i))  Please check this box to confirm that the attached document(s), on line 3012 contains the required information (3011) § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institution providing access to broadband service in the preceding calendar year.  (3012) Community Anchor Institutions (47 CR § 54.313(f)(1)(ii))  Name of Attached Document Listing RE (3013) is your company file the RUS annual report	
CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and CFR § 54.313(f)(2). I further certify that the information reported on this form and CFR § 54.313(f)(2). I further certify that the information reported on this form and Milestone Certification (47 CFR § 54.313(f)(1)).  Progress Report on 5 Year Plan  Milestone Certification (47 CFR § 54.313(f)(1)(i)).  Please check this box to confirm that the attached document(s), on line 3012 contains the required information (3011) § 54.313(f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institution providing access to broadband service in the preceding calendar year.  (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)).  Name of Attached Document Listing RE (3013) I fyes, does your company file the RUS annual report	
CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privatel  (3010) Progress Report on 5 Year Plan  Milestone Certification (47 CFR § 54.313(f)(1)(i))  Please check this box to confirm that the attached document(s), on line 3012 contains the required information (3011) § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institution providing access to broadband service in the preceding calendar year.  (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))  Name of Attached Document Listing RE (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))  (3014) If yes, does your company file the RUS annual report	tream.net
(3010) Progress Report on 5 Year Plan  Milestone Certification (47 CFR § 54.313(f)(1)(i))  Milestone Certification (47 CFR § 54.313(f)(1)(i))  Please check this box to confirm that the attached document(s), on line 3012 contains the required information providing access to broadband service in the preceding calendar year.  (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))  Name of Attached Document Listing RE (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))  (3014) If yes, does your company file the RUS annual report	)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 d on this form and in the documents attached below is accurate.
Please check this box to confirm that the attached document(s), on line 3012 contains the required information \$54.313 (1)(1)(i), the carrier shall provide the number, names, and addresses of community anchor institution providing access to broadband service in the preceding calendar year.  (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))  Name of Attached Document Listing Re (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))  (3014) If yes, does your company file the RUS annual report	
(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))  Name of Attached Document Listing Re (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (3014) If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information is the required information pursuant to minuity anchor institutions to which began
Name of Attached Document Listing Re (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (3014) If yes, does your company file the RUS annual report	
	ocument Listing Required Information (Yes/No) (Yes/No)
Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(1)(2) compliance requires:	ed information pursuant to § 54.313(f)(2) compliance requires:
(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  [ 230478NC3017.pdf	Jag.
(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
	Name of Attached Document Listing Required Information
(3018) If the response is no on line 3014, Is your company audited?	(Yes/No)
If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	US Operating Report for Telecommunications
(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	
(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit	performed the company's financial audit
If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	
Borrowers, (3023) Underlying information subjected to a review by an independent certified	
public accountant (3024) Underlying information subjected to an officer certification. (3025) Document(s) for Balance Sheet, Income Statement and Statement of <u>Cash Flows</u>	<b></b>
(3026) Attach the worksheet listing required information	

FCC Form 481	OMB Control No. 3060-0986/OMB Control No. 3060-0819	July 2013
(3000) Rate Of Return Carrier Additional Documentation (Continued)	Data Collection Form	

230478	ELLERBE TEL CO	2016	Jerry Weikle	7047827738 ext.	jweikle@windstream.net
:010> Study Area Code	Study Area Name	:020> Program Year	:030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line <030> 7047827738 ext.	:039> Contact Email Address - Email Address of person identified in data line <030> jweikle@windstream. net
<010>	<015>	<020>	<030>	<032>	<039>

				ls)				
Financial Data Summary	(3027) Revenue	(3028) Operating Expenses	(3029) Net Income	(3030) Telephone Plant In Service (TPIS)	(3031) Total Assets	(3032) Total Debt	(3033) Total Equity	(3034) Dividends

	ion - Reporting Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	230478
<015>	Study Area Name	ELLERBE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Jerry Weikle
<035>	Contact Telephone Number - Number of person identified in data line <030>	7047827738 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jweikle@windstream.net

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer a	s to the Accuracy of the Data Reported for the Annu	ual Reporting for CAF or LI Recipients
	y responsibilities include ensuring the accuracy of the annual rmation reported on this form and in any attachments is accu	
Name of Reporting Carrier: ELLERBE TEL CO		
Signature of Authorized Officer: CERTIFIED ONLIN	E	Date 06/30/2015
Printed name of Authorized Officer: dan bennett		
Title or position of Authorized Officer: president		
Telephone number of Authorized Officer: 910652222	1 ext.	
Study Area Code of Reporting Carrier: 230478	Filing Due Date for this form:	07/01/2015
Persons willfully making false statements on this fo	rm can be punished by fine or forfeiture under the Communications of under Title 18 of the United States Code, 18 U.S.C. § 1001.	

	tion - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	230478
<015>	Study Area Name	ELLERBE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Jerry Weikle
<035>	Contact Telephone Number - Number of person identified in data line <030>	7047827738 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jweikle@windstream.net

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to	thorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
I certify that (Name of Agent) also certify that I am an officer of the reporting carrie agent; and, to the best of my knowledge, the reports	is authorized to submit the information reported on behalf of the reporting carrier.  my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized id data provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this for	can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of	nt Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
	uthorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided he reporting carrier; I have provided he reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Age	Date:
Printed name of Authorized Agent or Employee of	ıt:
Title or position of Authorized Agent or Employee	ent
Telephone number of Authorized Agent or Employ	Agent:
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on	orm can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

Ellerbe Telephone Annual Update 2015 - Initial Five Year Service Quality Improvement Plan For the Calendar Years 2015-2019 Line 112

### Discussion

Ellerbe Telephone is an ETC designated by the North Carolina Utilities Commission and is submitting its initial five year service quality improvement plan (Plan) as required by 47 CFR § 54.313(a)(1) and 54.202 (a)(1)(ii). Ellerbe Telephone is an incumbent carrier serving a single exchange in the state of North Carolina, with access lines served as of 12/31/2013 and access lines served as of 12/31/2014. Ellerbe Telephone is a rate-of-return (RoR) regulated carrier.

The five year plan reflected last year represented Ellerbe Telephone's ongoing efforts to expand high quality, reasonably-priced broadband services throughout its service area. Last year Ellerbe Telephone generated a five-year plan in compliance with the Commission's rules.

The Plan presented included expenditures not directly tied to "improvements or upgrades" of Ellerbe Telephone's network, such as amounts for the maintenance and upkeep of existing telecommunications plant. In order for the Commission to accurately consider the capital and operating expenditures as related to and supported by the federal universal service programs, these types of costs are critical for such an understanding.

### Initial Five Year Service Quality Improvement and Investment Plan

Ellerbe Telephone's service quality improvement and investment plan consisted of two major components: (1) capital expenditures it forecasted were necessary to meet the voice and broadband public interest obligations as adopted by the Commission, state service quality and network build out requirements, and general upkeep and maintenance of its network; and (2) operating expenditures it forecasted were necessary to meet the same obligations.

As shown on the following pages, Ellerbe Telephone's plan is to place additional fiber in its distribution route to serve homes and businesses. This will allow customers to receive a more reliable service and faster broadband speeds. Ellerbe Telephone will replace its current TDM based switch with a softswitch to provide more reliable services. Ellerbe Telephone will work to maintain its network in order to keep it operating efficiently and to avoid problems from impacting customers.

### **Universal Service Support Received**

From January through the end of March, 2015, Ellerbe received a total of in high cost universal service support (USF). This was comprised of of Interstate Common Line Support (ICLS) support and of Connect America Fund Intercarrier Compensation (ICC) support.

### **Universal Service Support Uses and 5-Year Plan Progress**

Ellerbe has been working on maintaining and upgrading its network in accordance with the principles of universal service. There was one capital project that was forecasted to start during the first half of 2015 with a budgeted amount of . In addition in operating expenses had been budgeted for

2015. The timing of some capital projects has been changed and one project scheduled to start in 2015 was replaced with a project having a greater need, the replaced project has been shifted to 2016. Ellerbe will continually provide service as requested to new residential and business structures within its service territory. Ellerbe uses the USF it receives for general maintenance and to improve service quality, coverage and capacity of its current copper and fiber plant.

### **Capital Expense**

The capital project budgeted was a fiber to the home project scheduled to start by the end of January and be completed before the start of the third quarter 2015 to serve an estimated people. This project to place fiber to the Derby area has been replaced with a fiber to be placed to a different area called Firetower. The start was pushed out to June 1 and is expected to be completed by year end or close to year end. The change was due to several factors including unexpected customer demand and to address a lack of redundancy for two remotes.

Through the end of May about in capital dollars had been booked. The majority of capital dollars will be booked as a project nears completion or even after it is completed.

As stated above, there have been some changes to the remaining capital projects on the initial 5-year plan.

### **Operating Expense**

Through the end of March about had been spent out of the budgeted. Looking at other expense accounts not included in the original 5-year plan, through the end of March more than has been spent on maintaining or improving the network to serve customers. This is slightly less than the USF received by Ellerbe for the same period.

### Maps

A map of Ellerbe's service area is attached. Ellerbe Telephone currently is able to provide 4 mbps/1 mbps to most customers. There are some pockets of customers that may not able to receive 4 mbps/1 mbps on a consistent basis because of longer loop lengths and older equipment. These areas are being addressed with fiber deployments and with maintenance functions.

### **Considerations**

The investment and service quality improvement plans discussed above were generated, in part, to meet or exceed the broadband public interest obligations adopted by the Commission:

- Speed at least 4 mbps downstream and 1 mbps upstream
- Latency 100mS or less, sufficient for real-time applications
- Capacity Unlimited capacity per month
- As an RoR regulated carrier, Ellerbe Telephone is required pursuant to 47 CFR § 54.313(f)(1)(i) to provide broadband service at 4 mbps/1 mbps upon reasonable request and within a reasonable timeframe. Ellerbe Telephone currently is able to provide 4 mbps/1 mbps to the majority of customers now. Most customers are able to receive higher speeds upon request.
- Ellerbe Telephone determines into which parts of its network are feasible to upgrade and increase capacity by analyzing relevant factors such as population, demand, costs, likely revenues, regulatory requirements, and availability of work force and materials.

Study Area Code Study Area Name

PART A - PROJECT LIST FOR 2015-2019

REDACTED - FOR PUBLIC INSPECTION

230478 EllerbeTelephone Company

Voice, Broadband, Both, etc. Part 32 Account **Total Dollars** Ş Population Areas 2015 Status Completion Start Date Project

EllerbeTelephone Company 230478 Study Area Name Study Area Code

REDACTED - FOR PUBLIC INSPECTION

Part B: 5-Year Proposed Capital Expenditures and Operating Expenses

(1) Use the chart below to break out the regulated portion of the cost/expense on a per-year basis Please note that the 5-Year Plan should include regulated plant/expenses only.

	8	Regulated Cap	Regulated Capital Expenditure (CapEX) Projections	ure (CapEX)	Projections			
Account	Description	2015	2016	2017	2018	2019	Total Projected CapEx 2015-2019	2015 Status
2111 & 2121	Land & Building	\$			-		-	
2112	Vehicles	\$						
2122-2124	Support Assets	<b>\$</b>						
2210	Switching Equipment	\$						
2232	Circuit Equipment	\$						
2410	Cable & Wire Facilities	\$						
1220	Materials & Supplies	❖						
	Total Capital Expenditures	↔						

Projections	2018	-													
diture (OpEx	2017	-													
erating Expen	2016														
Regulated Operating Expenditure (OpEx) Projections	2015	\$	\$	\$	\$		\$	\$	\$	\$	\$	\$	\$	\$	\$
8	Operating Expenses	General Support Maintenance	Switching Maintenance	COE Transmission Maintenance	Cable & Wire Facilities	Non-Specific (Testing, Plant Op.,	Engineering)	General Support Depreciation	Switching Depreciation	Circuit Equip Depreciation	Cable & Wire Depreciation	Customer Operations	Corporate Operations	Ad Valorem Expense	Total Operating Expenses
	Account	6110-6120	6210	6230	6410		6530	6561-2110	6561-2210	6561-2230	6561-2410	6610-6620	6711-6720	7240	

2015 Status

Total Operating Expenses 2015-2019

2019

NOTE: Increased expenses for each year.

02:59 PM

### Ellerbe Telephone

Service Quality Standards and Consumer Protection Rules Compliance Explanation Line 510

### Certification

Ellerbe Telephone Company certifies that it complies with applicable service quality standards and consumer protection rules for both voice services and broadband services.

### **Service Quality**

Ellerbe Telephone Company is regulated by the North Carolina Utilities Commission (NCUC). The NCUC has service quality rules in effect that Ellerbe must comply with for voice services and the rules are found in NCUC Chapter 9, Rule R9-8. The NCUC does not have rules in place regarding broadband service quality.

Here is a link to Chapter 9 rules located on the NCUC website: <a href="http://www.ncuc.net/ncrules/Chapter09.pdf">http://www.ncuc.net/ncrules/Chapter09.pdf</a>

Rule R9-8 requires that certain service objectives be met and that company results be reported to the NCUC on a quarterly basis within 45 days after the end of each quarter. Ellerbe has set up procedures and processes to remain in compliance with the Rule R9-8 objectives. This includes maintaining procedures and processes to record monthly results, tabulate them, and report them to the NCUC.

During the calendar year 2014, Ellerbe met all required NCUC service quality objectives. The NCUC objectives are listed below:

## Rule R9-8. Service objectives for regulated local exchange telephone companies and competing local providers (CLPs).

(a) <u>Service Objectives</u>. Each regulated local exchange telephone company and CLP shall perform and provide service in accordance with the following uniform service objectives:

Measure No.	Description	Objective
ivieasure IVO.	Description	Objective
1	Intraoffice completion rate	99% or more
2	Interoffice completion rate	98% or more
3	EAS transmission loss	95% or more between 2 and 10 dB
4	EAS trunk noise	95% or more 30 dBrnc or
		less
5	Operator "0" answertime	90% or more of calls
		answered within 10
		seconds or ASA of 6
		seconds
6	Directory assistance answertime	85% or more of calls
		answered within 10
		seconds or ASA of 6
		seconds

7	Business office answertime	ASA of 30 seconds			
8	Repair service answertime	ASA of 30 seconds			
9	Initial customer trouble reports	4.75 or less per 100 total access lines			
10	Repeat reports	1.0 report or less per 100 total access lines			
11	Out-of-service troubles cleared within 24 Hours	95% or more			
12	Regular service orders completed within 5 working days	90% or more			
13	New service installation appointments not met for Company reasons	5% or less			
14	New service held orders not completed within 30 days	0.1% or less of total access lines			

### **Consumer Protection**

Ellerbe Telephone Company is committed to maintain the privacy of customer information. In addition to protecting personal information the company is obligated to protect information on how customers use their services. Ellerbe Telephone Company follows all requirements the FCC has mandated concerning Customer Proprietary Network Information (CPNI). As required, Ellerbe files annual CPNI compliance certifications with the FCC by March 1 each year.

Ellerbe Telephone Company also has an Identity Theft Prevention Program in place to comply with Red Flag Identity Theft prevention rules. This program ensures that no information pertaining to our customers is compromised and that information from new customers is accurate and does not represent a stolen identity.

There are no NCUC or state rules in place for broadband consumer protection. Ellerbe Telephone Company does follow federal laws relating to broadband service. Ellerbe Telephone Company does publicly disclose broadband terms and prices for customers.

Ellerbe Telephone Functionality in Emergency Situations Line 610

### Backup/Emergency Power

Ellerbe Telephone's main Central Office has both battery backup and permanent mounted generator backup. When commercial power fails, batteries carry all central office equipment until the generator comes on within one minute of power failure. If the generator fails to come on, batteries can carry the central office for 12-16 hours.

One remote switch has both battery backup and permanent mounted generator backup. When commercial power fails, batteries carry all central office equipment until the generator comes on within one minute of power failure. If the generator fails to come on, batteries can carry the equipment for 16-18 hours.

Both generators at the main Central Office and the remote switch are propane powered and can run for 5-7 days on their fuel supply.

All small remote switches have battery backup that can carry the equipment for 6-10 hours in the event of commercial power failure. They also have ports where a portable generator will be connected to supply power to the remote. These portable generators are gasoline powered and can run for 4-6 hours on their fuel supply. During the event of an emergency, these portable generators are resupplied with fuel on a regular basis.

### **Network Facilities**

Ellerbe is located in the Wilmington, NC LATA and connects to an AT&T Central Office in Rockingham, NC to connect to the Laurinburg, NC tandem. Ellerbe has redundant fiber facilities that connect to the Rockingham office that are on different geographic routes. During times of an emergency or damage to facilities, traffic is rerouted over redundant facilities as needed.

### **Priority Line Assignments**

Ellerbe's Central Office switch is a Genband DMS-10. This switch is configured with a certain number "priority" line assignments in each line assignment group. Ellerbe assigns local municipal, fire, EMS, and rescue telephone numbers to these priority line assignment positions. Should the switch get in an overload status because of a traffic spike, it automatically prioritizes these positions to remain in service before non-priority line assignments.

(710) Bro	adband Pri	(710) Broadband Price Offerings						FCC Form 481	81
Data Coll	Data Collection Form	E						OMB Contr July 2013	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	۶ Code			230478				
<015>	Study Area Name	a Name			ELLERBE TEL CO				
<020>	Program Year	ear			2016				
<030>		Contact Name - Person USAC should contact regarding this data	d contact regarding	this data	Jerry Weikle				
<032>		Contact Telephone Number - Number of person identified in data line <030>	ser of person identii	fied in data line <030:	> 7047827738 ext.				
<039>		Contact Email Address - Email Address of person identified in data line <030>	ess of person identi	fied in data line <030	> jweikle@windstream.net	ream.net			
<711>	<a1></a1>	<a2></a2>	<	 	<c>&gt; <d1></d1></c>	<q2></q2>	<q3></q3>		<04>>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service -   Download Speed (Mbps)	Broadband Service - Broadband Service Usag Download Speed - Upload Speed (Mbps) (GB)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	NC	Ellerbe	39.95	0.0	39.95	3.0	1.0	666666	Other, no limit on usage allowance
	NC	Ellerbe	49.95	0.0	49.95	0.9	1.0	666666	Other, no limit on usage allowance
	NC	Ellerbe	59.95	0.0	59.95	10.0	1.0	666666	Other, no limit on usage allowance

(800) O Data Co	(800) Operating Companies Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	230478		
<015>	Study Area Name	ELLERBE TEL CO		
<020>		2016		
<030>	· Contact Name - Person USAC should contact regarding this data	Jerry Weikle		
<032>		7047827738 ext.		
<039>	. Contact Email Address - Email Address of person identified in data line <030>	jweikle@windstream.net		
<810>	Reporting Carrier Ellerbe Telephone Company			
<811>	Holding Company			
<812>	<pre>&lt;812&gt; Operating Company</pre>			
			•	
<813>	<a1></a1>	V	<a2></a2>	<a3></a3>
	Affiliates	s	SAC	Doing Business As Company or Brand Designation
	ETCOM, LLC			
		_	_	

Ellerbe Telephone Voice Services Rate Comparability Line 1010

The FCC released a Public Notice on April 16, 2015 (DA 15-470) which listed the urban average rate as \$21.22 for residential customers. The same Public Notice listed the rate that is a reasonably comparable benchmark at \$47.48.

Ellerbe Telephone charges all residential customers \$15.14 plus a federal Subscriber Line Charge of \$6.50 for monthly service with unlimited local calling. The total of these charges is \$21.64 which is less than the reasonably comparable benchmark of \$47.48.

Because of this, Ellerbe Telephone is able to certify that it's pricing of fixed voice service is no more than two standard deviations above the applicable national average urban rate for voice service.

Ellerbe Telephone Lifeline Terms and Conditions Line 1210

As a state regulated wireline carrier, Ellerbe Telephone offers Lifeline service in accordance with FCC rules and terms and conditions in its tariff. The terms and conditions of the tariff are included starting on the next page of this file.

### Minutes of Use

Each Lifeline customer has unlimited local usage and is able to make local calls at no additional charge. Each Lifeline customer is also able to receive unlimited local and long distance calls at no additional charge.

### **Toll Charges**

Each Lifeline customer is able to receive toll blocking to avoid incurring unexpected toll charges. In the event the customer would like to make toll calls then the customer is able to choose which long distance company they would like to use and then choose which rate plan is best for them.

### GENERAL SUBSCRIBER SERVICES TARIFF

ELLERBE TELEPHONE COMPANY

SECTION 3 SIXTH REVISED PAGE 10 CANCELING FIFTH REVISED PAGE 10

ISSUED: December 18, 2013 EFFECTIVE DATE: January 1, 2014 Allowed To Become Effective Pursuant To G.S. 62-130 and G.S. 62-134

### S3. BASIC LOCAL EXCHANGE SERVICE

DEC 2 7 2013

### S3.11 LIFELINE

S3.11.1 DESCRIPTION OF SERVICE

N.C. UTILITIES COMMISSION

- a. The Lifeline Program is designed to increase the availability of telecommunication services to low income subscribers by providing a credit to monthly recurring local service to qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's rules found in CFR § 54.410. Customers must be certified by the appropriate state agency that they participate in one of the following programs: Medicaid; Supplemental Nutrition Assistance Program (SNAP), formerly known as food stamps; Supplemental Security Income (SSI); Federal Public Housing Assistance (Section 8); Low-Income Home Energy Assistance Program (LIHEAP); National School Lunch Program's free lunch program; Temporary Assistance for Needy Families (TANF); or, be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States. Such certification must be provided to the Company. Specific terms and conditions are as prescribed by the North Carolina Utilities Commission and are set forth in this Tariff.
- b. Lifeline is supported by federal and state universal support mechanisms.
- c. Federal baseline support of \$9.25 is available to each Lifeline Service and is passed through to the subscriber The total Lifeline credit available to an eligible customer in North Carolina is \$9.25. The amount of credit will not exceed the charge for local service, which includes access line, touch tone service, the Subscriber line charge and local usage.

(C)

(C)

### S3.11.2 : REGULATIONS

a. General

(1)

- (2) One low income credit is available per household and is applicable to the primary residential connection only. The name subscriber must be a current recipient of the low income assistance programs as identified in Section 3.11.2b following.
- (3) A lifeline customer may subscribe to any local service offering available to other residential customers

### GENERAL SUBSCRIBER SERVICES TARIFF

ELLERBE TELEPHONE COMPANY

SECTION3
SECOND REVISED PAGE 11
CANCELING FIRST REVISED PAGE 11

ISSUED: October 11, 2013

BY: President

Allowed To Become Effective Pursuan To G.S. 62-130 and G.S. 62-134

OCT 1 3 2013

FILED

N.C. UTILITIES COMMISSION

\* \* \* \*

EFFECTIVE: October 11, 2013

### S3. BASIC LOCAL EXCHANGE SERVICE

### S3.11 <u>LIFELINE</u> (Continued)

### 3.11.2 REGULATIONS (Continued)

### a. General (Continued)

- (4) Customized Code Restriction Option 2 as specified in Section 13.18.1e., and the Billed Number Screening as specified in Section 13.19 of this tariff, will be offered at no charge to the lifeline subscribers to establish toll blocking.
- (5) The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required.
- (6) A Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local calls in accordance with Section 2 of this Tariff. Access to toll service may be denied for non-payment of regulated tolls. In such cases Customized Code Restriction Option 2 and Billed Number Screening will be applied to the Lifeline Subscribers service at no charge. A lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges as long as all outstanding local charges are paid.
- (7) Partial payments made by customers will be applied first to local service charges, then to toll charges.
- (8) The presubscribed Interexchange Carrier Charge (PICC) will not be billed to Lifeline customers who subscribe to Customized Code Restriction Option 2 for toll blocking and who do not presubscribe to a long distance carrier.

### b. Eligibility

- (1) To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following low income assistance programs.
  - (a) Temporary Assistance for Needy Families (TANF)
  - (b) Supplemental Security Income (SSI)

(C)

(C)

(C)

(C)

(C)

### GENERAL SUBSCRIBER SERVICES TARIFF

ELLERBE
TELEPHONE COMPANY

SECTION3 THIRD REVISED PAGE 12 CANCELING SECOND REVISED PAGE 12

ISSUED: October 11, 2013

BY: President

EFFECTIVE: Oatober 11, 2013

### S3. BASIC LOCAL EXCHANGE SERVICE

### S3.11 LIFELINE (Continued)

### 3.11.2 REGULATIONS (Continued)

### b. Eligibility (Continued)

DOCKET No. Plostra 334 Allowed To Become Effective Pursuant To G.S. 62-130 and G.S. 62-134

OCT 1 3 2013

FILED
N.C. UTILITIES COMMISSION

(c) Supplemental Nutrition Assistance Program (SNAP)

- (d) Medicaid
- (e) Low Income Home Energy Assistance Program (LIHEAP)
- (f) Federal Public Housing Assistance (Section 8)
- (g) National School Lunch Program's free lunch program; or
- (i) Provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines,

(2) A standard application form will be available only from the agency administering the qualifying program and not from the Company. All applications are subject to verification with the state agency responsible for administration of the qualifying program.

### c. Certification

- (1) Proof of eligibility in any of the qualifying programs should be provided to the Company at the time of application of service. The Lifeline credit will not be established until proof of eligibility has been received by the company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.
- (2) The Company will audit its records every 12 months working in conjunction with the appropriate state or federal agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
- (3) When a customer is determined to be ineligible as a result of an audit, the Company will send the customer a written notice of ineligibility. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

### GENERAL SUBSCRIBER SERVICES TARIFF

ELLERBE TELEPHONE COMPANY

SEVENTH REVISED PAGE 13
CANCELING SIXTH REVISED PAGE 13

ISSUED: December 18, 2013 EFFECTIVE DATE: January 1, 2014

### S3. BASIC LOCAL EXCHANGE SERVICE

### S3.11 LIFELINE (Continued)

### 3.11.3 RATES AND CHARGES

a.General

- (1) Lifeline is provided as a monthly credit and the eligible residential subscriber's access line bill for local service.
- (2) Service Charges in section 4 are applicable for installing or changing Lifeline service.

(3)

(4) The secondary service Order Charge is section 4 is not applicable when existing service is converted intact to Lifeline.

b. The total Lifeline Credit consist of one federal.

(C)

(b) ALL PROGRAMS

(1) Federal Credit

Monthly Credit \$9.25

(2)

(D) | (D)

DOCKET NO. P-100 sub 133-F
Allowed To Become Effective Pursuant
To G.S. 62-130 and G.S. 62-134

DEC 2 7 2013

FILED N.C. UTILITIES COMMISSION

Ellerbe Telephone Milestone Certification Line 3010

### Certification

During 2014, Ellerbe Telephone Company certifies that it took reasonable steps to provide broadband service at actual speeds of at least 4 Mbps downstream and 1 Mbps upstream upon reasonable request. Because of improvements to the network, Ellerbe is able to provide higher speeds to many customers.

Services are provided with latency suitable for real-time applications, including Voice over Internet Protocol. Customers receive an unlimited capacity each month

Ellerbe Telephone Data on Community Anchor Institutions Line 3012

### Certification

During 2014, Ellerbe Telephone Company did not start providing broadband to any new community anchor institutions.

Number	Name	Address

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions,

searching existing data sources, gathering and maintaining	the data needed, and con	ipleting and reviewing	the collection of information.						
USDA-RU	S		This data will be used by RUS to review your financial situation. You	r response is required by 7 U	S.C. 901 et seq.				
			and, subject to federal laws and regulations regarding confidential in	nformation, will be treated as	confidential.				
			BORROWER NAME						
OPERATING REI	PORT FOR		Ellerbe Telephone Company						
TELECOMMUNICATION	IS BORROWER	S							
			(Prepared with Audited Data)						
INSTRUCTIONS-Submit report to RUS within 30 da	ys after close of the pe	eriod.	PERIOD ENDING	BORROWER DESIGNATI	ON				
For detailed instructions, see RUS Bulletin 1744-2.	Report in whole dollar	s only.	December, 2014	NC0539					
		CE	RTIFICATION						
We hereby certify that the entries in this	report are in accord	dance with the acc	ounts and other records of the system and reflect the stat	tus of the system					
to the best of our knowledge and belief.	- CED D   DE 4500	OTT   DOWN TO THE		ia perpian i i in					
RENEWALS HAVE BEEN OBTAIN			I, RUS, WAS IN FORCE DURING THE REPORTIN	NG PERIOD AND					
RENEWALS HAVE BEEN OBTAIN	ED FOR ALL FOI	ACIES.							
DURING THE PERIO	OD COVERED BY		PURSUANT TO PART 1788 OF 7CFR CHAPTER As of the following)	KVII					
<u>.</u>		(Crieck Orie	e or the following)						
X All of the obligations under the RUS loan do have been fulfilled in all material respects.	cuments		There has been a default in the fulfillment of the oblig- under the RUS loan documents. Said default(s) is/are						
have been fullilled in all material respects.			specifically described in the Telecom Operating Repo						
Jeffrey Long		6/26/2015							
	_	DATE	-						
			A DALANOE OUEET						
	T		A. BALANCE SHEET						
	BALANCE	BALANCE		BALANCE	BALANCE				
ASSETS	PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	PRIOR YEAR	END OF PERIOD				
CURRENT ASSETS	1		CURRENT LIABILITIES	1					
Cash and Equivalents			25. Accounts Payable		-				
Cash-RUS Construction Fund			26. Notes Payable		-				
3. Affiliates:			27. Advance Billings and Payments		_				
a. Telecom, Accounts Receivable			28. Customer Deposits						
b. Other Accounts Receivable			29. Current Mat. L/T Debt						
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.						
4. Non-Affiliates:			31. Current MatCapital Leases						
a. Telecom, Accounts Receivable			32. Income Taxes Accrued						
b. Other Accounts Receivable			33. Other Taxes Accrued						
c. Notes Receivable			34. Other Current Liabilities		1				
Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		1				
6. Material-Regulated			LONG-TERM DEBT						
7. Material-Nonregulated			36. Funded Debt-RUS Notes		*				
8. Prepayments			37. Funded Debt-RTB Notes		1				
Other Current Assets			38. Funded Debt-FFB Notes		1				
10. Total Current Assets (1 Thru 9)			39. Funded Debt-Other		1				
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan	<del></del>	1				
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt	<del></del>	1				
a. Rural Development			42. Reacquired Debt		1				
· · · · · · · · · · · · · · · · · · ·			<u> </u>		-				
b. Nonrural Development  12. Other Investments			43. Obligations Under Capital Lease  44. Adv. From Affiliated Companies		-				
			44. Adv. From Affiliated Companies		-				
a. Rural Development			45. Other Long-Term Debt (26 thru 45)		-				
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)						
13. Nonregulated Investments			OTHER LIAB. & DEF. CREDITS						
14. Other Noncurrent Assets			47. Other Long-Term Liabilities		-				
15. Deferred Charges			48. Other Deferred Credits		-				
16. Jurisdictional Differences			49. Other Jurisdictional Differences	<u>—</u>	-				
17. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)		8				
PLANT, PROPERTY, AND EQUIPMENT			EQUITY						
18. Telecom, Plant-in-Service			51. Cap. Stock Outstand. & Subscribed		-				
19. Property Held for Future Use			52. Additional Paid-in-Capital		_				
20. Plant Under Construction			53. Treasury Stock		_				
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		_				
22. Less Accumulated Depreciation			55. Other Capital						
23. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits		]				
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins						
			58. Total Equity (51 thru 57)						
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)						

### **USDA-RUS**

INSTRUCTIONS- See RUS Bulletin 1744-2

## OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

NC0539

REDACTED – FOR PUBLIC INSPECTION

PERIOD ENDING

December, 2014

### PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

FART B. STATEMENTS OF INCOME AND RETAINED EARN	1	
ITEM	PRIOR YEAR	THIS YEAR
Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
Plant Specific Operations Expense		
Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense	<del></del>	
14. Total Operating Expenses (8 thru 13)	<del> </del>	
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses	<del></del>	
17. State and Local Taxes	<del></del>	
18. Federal Income Taxes	<del></del>	
19. Other Taxes	<del></del>	
	<del> </del>	
20. Total Operating Taxes (17+18+19)	<del></del>	
21. Net Operating Income or Margins (15+16-20)	<del></del>	
22. Interest on Funded Debt	<del></del>	
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or Margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		•
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)		
44. Annual Debt Service Payments		
45. Cash Ratio [(14+20-10-11) / 7]		
46. Operating Accrual Ratio [(14+20+26) / 7]	<del> </del>	
47. TIER [(31+26) / 26]	<del> </del>	
48. DSCR [(31+26+10+11) / 44]	<del> </del>	
16. 5567 [[6112011011]] 44]		1

USDA-RUS

## OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

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INSTRUCTIONS - See RUS Bulletin 1744-2

	Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION							
	1. RA	ATES	2. SUBS	CRIBERS (ACCESS LIN	ES)	3. ROUT	E MILES	
EXCHANGE	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)	
Ellerbe	` ,	ì	` ′	i i	ì	` ,	` ,	
MobileWireless					0			
Route Mileage Outside Exchange Area						0.00	0.00	
Total								
No. Exchanges	1							

USDA-RUS

## OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

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INSTRUCTIONS - See RUS Bulletin 1744-2

	Part C	. SUBSCRIBER (	ACCESS LINE),	ROUTE MILE, &	& HIGH SPEED	DATA INFORMA	ATION	
			4. B	ROADBAND SERV	ICE			
				Detail	s on Least Expen	sive Broadband S	ervice	
EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pckg (f)	Type Of Technology (g)
Ellerbe							<u> </u>	
Total				•				

REDACTED - FOR PUBLIC INSPECTION

	USDA-RUS			BORROWER DE	SIGNATION	
	OPERATING REPORT FO	R		NC0539		
	TELECOMMUNICATIONS BORF	OWERS		PERIOD ENDING		
				December, 2	014	
INSTRUCTIONS- See RUS Bu	ılletin 1744-2					
		PART D. SYSTE	/I DATA			
1. No. Plant Employees	2. No. Other Employees	3. Square Miles Served		4. Access Lines per Squar	e Mile	5. Subscribers per Route Mile
		PART E. TOLL	DATA			
Study Area ID Code(s)	2. Types of Toll	Settlements (Check on	e)			
	a	(	Interstate:	X Average Schedule	e	Cost Basis
	b.					
	с.		Intrastate:	X Average Schedule	е	Cost Basis
	d.			L v		
	е					
	f.					
	g.					
	h.					
	i					
	j					
	PART F. F	UNDS INVESTED IN I	PLANT DURING YE	AR		
1. RUS, RTB, & FFB Loan Fur	nds Expended					
Other Long-Term Loan Fund						
3. Funds Expended Under RU	S Interim Approval					
4. Other Short-Term Loan Fun	ds Expended					
5. General Funds Expended (C	Other than Interim)					
Salvaged Materials						
7. Contribution in Aid to Constr	ruction					
8. Gross Additions to Telecom	. Plant (1 thru 7)					
	PART G. I	NVESTMENTS IN AFF	ILIATED COMPAN	IES		
		CURRENT	YEAR DATA		CUMULATIVE D	ATA
				Cumulative	Cumulative	
	INVESTMENTS	Investment	Income/Loss	Investment	Income/Loss	Current
		This Year	This Year	To Date	To Date	Balance
	(a)	(b)	(c)	(d)	(e)	(f)
Investment in Affiliated Com	panies - Rural Development					
Investment in Affiliated Com	panies - Nonrural Development					

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### **USDA-RUS**

BORROWER I	DESIGNATION
PERIOD ENDI	NG
December,	2014

## **OPERATING REPORT FOR** TELECOMMUNICATIONS BORROWERS PART H. CURRENT DEPRECIATION RATES Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one) Х YES NO **EQUIPMENT CATEGORY DEPRECIATION RATE** Land and support assets - Motor Vehicles Land and support assets - Aircraft Land and support assets - Special purpose vehicles Land and support assets - Garage and other work equipment Land and support assets - Buildings Land and support assets - Furniture and Office equipment Land and support assets - General purpose computers Central Office Switching - Digital Central Office Switching - Analog & Electro-mechanical 10. Central Office Switching - Operator Systems 11. Central Office Transmission - Radio Systems 12. Central Office Transmission - Circuit equipment 13. Information origination/termination - Station apparatus 14. Information origination/termination - Customer premises wiring 15. Information origination/termination - Large private branch exchanges 16. Information origination/termination - Public telephone terminal equipment 17. Information origination/termination - Other terminal equipment 18. Cable and wire facilities - Poles 19. Cable and wire facilities - Aerial cable - Metal 20. Cable and wire facilities - Aerial cable - Fiber 21. Cable and wire facilities - Underground cable - Metal 22. Cable and wire facilities - Underground cable - Fiber 23. Cable and wire facilities - Buried cable - Metal 24. Cable and wire facilities - Buried cable - Fiber 25. Cable and wire facilities - Conduit systems 26. Cable and wire facilities - Other REDACTED - FOR PUBLIC INSPECTION

USDA-RUS	BORROWER DESIGNATION NC0539
OPERATING REPORT FOR	
TELECOMMUNICATIONS BORROWERS	PERIOD ENDED
NOTELICITIONS OF THE STATE OF T	December, 2014

	TELECOMMUNICATIONS BORROWERS	PERIOD ENDED			
INST	RUCTIONS – See help in the online application.	December, 2014			
	PART I – STATEMENT OF CASH FLOWS				
1.					
	CASH FLOWS FROM OPERATING ACTIVITIES				
2.	Net Income				
	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities				
3.					
4.					
5.					
	C. Otto (Explain)				
	Changes in Operating Assets and Liabilities				
6.					
7.	7. Decrease/(Increase) in Materials and Inventory				
8.					
9.	9. Decrease/(Increase) in Other Current Assets				
10.	10. Increase/(Decrease) in Accounts Payable				
11.	1. Increase/(Decrease) in Advance Billings & Payments				
12.	Increase/(Decrease) in Other Current Liabilities				
13.	13. Net Cash Provided/(Used) by Operations				
	CASH FLOWS FROM FINANCING ACTIVITIE	ES			
14.					
15.					
16.					
17.					
18.					
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certific	cates & Other Capital			
20.					
21.	3. 24 4 2 2 2 4 4 2 2 4 4 4 4 4 4 4 4 4 4				
22.	Other (Explain)				
23.	Net Cash Provided/(Used) by Financing Activities				
	CASH FLOWS FROM INVESTING ACTIVITIE	is .			
24.	Net Capital Expenditures (Property, Plant & Equipment)				
25.	Other Long-Term Investments				
26.	Other Noncurrent Assets & Jurisdictional Differences				
27.	Other (Explain)				
	Retirements				
28.	Net Cash Provided/(Used) by Investing Activities				
29.	Net Increase/(Decrease) in Cash				
30.	Ending Cash				

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OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	NC0539		
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2014		
NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS			

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INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2014	
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		

## EDDIE CARRICK, CPA, PC

Certified Public Accountant

Independent Auditors' Report on Compliance with Aspects of Contractual Agreements and Regulatory Requirements for Telecommunication Borrowers

Board of Directors Ellerbe Telephone Company and Subsidiary Ellerbe, North Carolina

Independent Auditor's Report

We have audited, in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of Ellerbe Telephone Company and Subsidiary (ETC), which comprise the balance sheet as of December 31, 2014, and the related statements of stockholders' equity, income, comprehensive income, and cash flows for the year then ended, and the related notes to the financial statements, and have issued our report thereon dated May 28, 2015. In accordance with *Government Auditing Standards*, we have also issued our report dated May 28, 2015, on our consideration of ETC's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts and grant agreements and other matters. No reports other than the reports referred to above and our schedule of findings and recommendations related to our audit have been furnished to management.

In connection with our audit, nothing came to our attention that caused us to believe that ETC failed to comply with the terms, covenants, provisions, or conditions of their loan, grant, and security instruments as set forth in 7 CFR Part 1773, *Policy on Audits of Rural Utilities Service Borrowers*, §1773.33 and clarified in the RUS policy memorandum dated February 7, 2014, insofar as they relate to accounting matters as enumerated below. However, our audit was not directed primarily toward obtaining knowledge of noncompliance. Accordingly, had we performed additional procedures, other matters may have come to our attention regarding ETC's noncompliance with the above-referenced terms, covenants, provisions, or conditions of the contractual agreements and regulatory requirements, insofar as they relate to accounting matters. In connection with our audit, we noted no matters regarding ETC's accounting and records to indicate that ETC did not:

Maintain adequate and effective accounting procedures;

Utilize adequate and fair methods for accumulating and recording labor, material, and overhead costs, and the distribution of these costs to construction, retirement, and maintenance or other expense accounts;

Reconcile continuing property records to the controlling general ledger plant accounts;

Clear construction accounts and accrue depreciation on completed construction;

Record and properly price the retirement of plant;

Seek approval of the sale, lease or transfer of capital assets and disposition of proceeds for the sale or lease of plant, material, or scrap;

Maintain adequate control over materials and supplies;

Prepare accurate and timely Financial and Operating Reports;

Disclose material related party transactions in the financial statements, in accordance with requirements for related parties in generally accepted accounting principles;

Record depreciation in accordance with RUS requirements;

Comply with the requirements for the detailed schedule of deferred debits and deferred credits; and

Comply with the requirements for the detailed schedule of investments.

This report is intended solely for the information and use of the board of directors, management, and the RUS and supplemental lenders and is not intended to be and should not be used by anyone other than these specified parties. However, this report is a matter of public record and its distribution is not limited.

Eddie Carrick, CPA

Lexington, North Carolina

Ele Cel, CPA

May 28, 2015